

Behavioral Health Division

Audio, Visual, or Movement Sensors Protocol List

(Protocol list for audio, visual, or movement sensors. Any monitoring MUST be listed as a restriction to privacy, even if it is used for seizure safety.) *Movement sensors and visual monitoring will rarely be approved due to the intrusive nature and violation of privacy.

Assessment and Informed Consent

- *Initial assessment:* Participants receiving monitoring regardless of type, must be preliminarily assessed by the team for appropriateness in ensuring the health and welfare of the participants. These actions must be documented in the Individualized Plan of Care (IPC) in the "Needs and Risks Section" of the Electronic Medicaid Waiver System (EMWS) and in the Behavioral Support Plan (if applicable).
- *Informed consent:* Each participant, guardian and team must be made aware of both the benefits and risks of the operating parameters and limitations. Informed consent is acknowledged in writing in the IPC and maintained in EMWS.
- Six (6) month updates: At least every six months, the team must assess and determine that continued usage of the audio/visual/movement sensor monitoring will ensure the health and welfare of the participant. The results of this assessment must be documented in the participants file and on the quarterly report in EMWS. A review of all incident reports and other relevant documentation must be part of this formal review.

Monitoring Type and Locations

- If computer vision or any type of video is used, oversight of a participant's residence must be done in real time by an awake-staff. Live feeds only. The new rules will not allow videos in the bathroom or bedroom. Monitoring should not occur while the participant is in the bathroom or bedroom unless absolutely necessary for the safety and welfare of the participant. Visual monitoring may not be recorded.
- Monitoring can be used in common areas, such as exterior doors, day program sites, or in residential areas where more than one person congregates and is not considered a restriction.
- All participants in the day program site and/or residential area must be made aware of the use of monitoring in the location to assure people
 are aware that conversations may not be private.

Receiver Location

• The receiver location MUST be kept in a private location to preserve the privacy and dignity of the participant. It should be maintained or placed in a location away from open view and not be accessible by other participants living in the residence or guests.

Monitoring Hours

- Hours of monitoring are limited to what is detailed in the IPC. Video monitoring will soon be prohibited.
 - o Example: A participant receiving monitoring for seizures while sleeping, should be limited to the hours the participant is asleep only.

Access

• A system must be in place to ensure access to computer vision, video, audio, sensor or written information is limited to authorized individuals.

**For any restriction in privacy, the "How imposed" section MUST include procedures that the provider has implemented to ensure dignity and as much privacy as is safe for the participant.